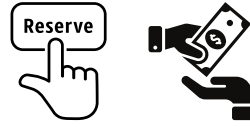




House Rules



Reservations & Payments



- Reservation is considered accepted and therefore the contract concluded when the B&B sends the relevant confirmation. At the time of booking, a deposit equal to 30% of the total cost of the stay must be paid. The balance must be paid no later than 30 days before the arrival date.
- For bookings made within 30 days prior to the departure date, the entire amount must be paid at the time of booking.

Changes, cancellations and penalties



In case of variations (decrease in length of stay, number of travellers) and in case of cancellations sent after confirmation of the B&B, the following penalties will be applied:

- up to 30 days before the arrival date, 10% of the total cost of the stay will be charged.
- from 29 to 21 days before the arrival date, 30% of the total cost of the stay will be charged.
- from 20 to 11 days before the arrival date, 50% of the total cost of the stay will be charged.
- from 10 days before the arrival date, 100% of the total cost of the stay will be charged.

The counting of days always refers to "working" days, excluding Saturdays, holidays, the day of arrival and the day on which the change or cancellation is communicated.

Check-in & Check-out



- Rooms are available from 3.00 pm to 8.00 pm and must be vacated between 10.00 am and 10.30 am on the day following the last overnight stay.
- Guests are asked to communicate their expected arrival time by telephone to the owner of the property at least 24 hours before arrival.



House Rules



Room cleaning

- Daily cleaning.
- Change of bed linen and towels twice a week.

If the rooms are occupied during the time when cleaning is carried out, daily room cleaning will not be carried out.

Breakfast

- The buffet breakfast is served from 08.00 to 10.00 am in the lounge during the coldest periods and in the garden during the remaining periods. Savory dishes are available on request.
- **At the time of booking it is possible to report particular needs, intolerances and allergies.**

Number of person

- It is not permitted to bring people into the B&B whose identity document has not been registered...

Animals

- No pets are allowed. **Although we own a small dog, present in the structure at certain times of the year, we reluctantly cannot accept other affectionate little friends.**



House Rules



Registration

- Upon arrival, the Guest is required to show a valid identity document for registration in accordance with current legal provisions. The data provided will be processed in compliance with the confidentiality and security obligations regulated by current legislation, will be processed exclusively for purposes relating to the activity and will not be disclosed.

Prohibitions

- Smoking is prohibited inside the rooms and common areas.
- It is forbidden to prepare and consume meals in the rooms.
- It is forbidden to throw diapers and anything that could block the pipes into the toilet.

Guest Obligations

- If Guests cause damage to the accommodation or the elements that furnish it, once responsibility has been ascertained, they must be compensated in agreement with the owner of the structure itself.
- With the aim of respecting the tranquility of the Guests, the B&B observes silence from 2.00 pm to 4.00 pm and from 10.00 pm to 8.00 am.

Recommendations !

- Guests are invited not to leave any valuable object or effect unattended in the rooms, bathroom or any other common area of our facility.
- Any loss of keys will result in a corresponding charge for changing the lock and the entire set of keys.